

Where To Get Advice in Brighton & Hove

This leaflet lists the main organisations giving advice in Brighton and Hove. Each agency gives a different mix of advice, often combined with other supportive services. The service information is written by the organisations themselves.

The list doesn't include private practice solicitors' firms - see instead the Community Legal Service Directory (available in libraries and most advice agencies) or visit the CLS Direct web site at www.clsdirect.org.uk.

Service information is liable to change. The date that the information was collected is shown near the top of each entry. Please check opening times if you plan to visit an organisation, especially if it is some time since the information was collected.

Those organisations that are members of the Brighton and Hove Advice Services Network are marked "ASN Member".

To check the latest version of this leaflet, go to
www.brighton-hove.gov.uk
and type 'advice centres' in the search box.

This leaflet contains information about the following organisations:

Age Concern Brighton, Hove & Portslade

AMAZE

Anchor Staying Put / Anchor Handy Person Scheme

BHT

BHT, First Base Day Centre

Brighton & Hove CAB

Brighton & Hove City Council, Housing Advice & Tenancy Relations Service

Brighton & Hove City Council, Independent Living (Housing) Service

Brighton & Hove City Council, Private Sector Housing Service

Brighton & Hove City Council, Trading Standards

Brighton & Hove TUC Unemployed Workers Centre

Brighton Body Positive

Brighton Unemployed Centre Families Project

Brighton Womens Centre

Brighton, Hove & District Leaseholders Association

CRI - Brighton & Hove

Ethnic Minorities Advice Project

Friends, Families & Travellers

Hangleton & Knoll Project

Knoll Advice Centre

Migrant Helpline

Money Advice & Community Support Service

SCOPE

St. Lukes Advice Service

Stopover I & II

Sussex Careers Ltd, Brighton & Hove Connexions Careers Centre

Sussex Deaf Association

The Student Advice Centre, University of Sussex Students' Union

Victim Support Hove, Portslade & Shoreham

Womens Refuge Project

Workability Brighton & Hove

YAC

Age Concern Brighton, Hove & Portslade

Address	29-31 Prestonville Road Seven Dials BRIGHTON BN1 3TJ	ASN Member
Tel.	01273 720603	11-Jun-07
Fax	01273 624196	
Email	info@ageconcern-bhp.org.uk	
Web Site	www.ageconcernbrighton-hove.org.uk	

Service Description

Information and advice for people aged 50 and over, their families and carers. Subject areas include benefits, debt, housing, community care, consumer, health and legal matters.

Public Hours

Monday - Friday, 10.00am - 4.00pm for personal and telephone callers. Enquiries by email and letter welcomed.

Outreach Service:

Every other Tuesday – Hangleton Library, Hangleton
10am-12.00pm

Fridays - The Crypt, Kemptown Community Centre, St George's Church,
Kemptown
10am-12.30pm

Other Contact Information

Contact Beatrice Gahagan, service manager, or Patricia Smedley-Brown, outreach co ordinator

Quality Assurance

Community Legal Service Quality Mark for General Help and Casework.

Disability Access Notes

Wheelchair access.

AMAZE

Address

Community Base
113 Queens Road
BRIGHTON
BN1 3XG

Tel.

01273 772289

Fax

01273 234019

Email

jonathan@amazebrighton.org.uk

29-May-07

Service Description

Information, advice and support for parents of children and young people with special needs.

Services include one to one help with education issues, help to claim DLA and 14+ transitional planning.

Public Hours

Telephone helpline: 9.30 am - 12.00 noon, Monday - Thursday and Thursday Evenings 6pm - 8pm

Disability Access Notes

4th floor office is accessible by lift.

Anchor Staying Put / Anchor Handy Person Scheme

Address

1st Floor, Intergen House
65-67 Western Road
HOVE
BN3 2JQ

Tel.

01273 820895 or 01273 738061 for Handy Person Scheme

05-Jun-07

Fax

01273 731183

Email

01273 719724 Home Front Service

Web Site

www.anchor.org.uk

Service Description

Anchor Staying Put provides a valuable home improvement service to older and disabled people, helping them to maintain their independence by arranging repairs, improvements and adaptations to their homes.

The Anchor Handy Person Scheme employs two handy persons and their vans to provide a trustworthy, affordable and reliable small repairs and maintenance service for older and disabled people.

Both schemes offer advice on security, energy efficiency and home safety.

It is a not-for-profit agency, one of a national network of 59 projects.

Public Hours

Anchor Staying Put - 9.00am - 4.00pm, Monday to Friday. Tel: 01273 820895
Answer phone service outside office hours.

Handy Person Scheme tel. 01273 738061, 9.00am - 12.00pm, Monday - Friday.

Home Front Service telephone 01273 719 724

Quality Assurance

Police checked.

Disability Access Notes

Not a public drop-in office. Visits in people's own homes by appointment.

Other Information

Part of Anchor Trust, a registered national charity helping older and disabled people.

Agency Manager: Anita Wright

BHT		ASN Member
Address	Community Base 113 Queens Road BRIGHTON BN1 3XG	
Tel.	01273 234737	29-May-07
Fax	234736	
Email	advice@bht.org.uk	

Service Description

BHT Advice comprises of three services :

The Accommodation Service holds drop-in sessions offering advice and information including help in finding rented accommodation with Private Landlords. The service is also able to access accommodation in other parts of England through our links with the William Sutton Trust and other registered social landlords.

The Housing & Community Law Service provides an independent legal advice and representation service for people who are homeless or have housing problems, or need legal advice about accessing support services such as community care, health and education. Telephone advice, drop in and appointments are available.

The Immigration Legal Service offers an independent legal advice and representation service for people about immigration and asylum matters by appointments and telephone advice. People in need of Debt advice are referred to the CAB.

Public Hours

Telephone advice available Monday - Friday, 9.00am – 5.00pm on 234737.
Accommodation drop in Monday, Tuesday, Wednesday, Friday - queue up from 9;15.
Housing Advice drop in Monday & Wednesday - arrive at 9.15am for an appointment later that day.
Immigration advice - call 234755 to leave a message and your call will be returned later that afternoon.

Other Contact Information

Joanna Wilson - Accommodation Service Manager 234752
Hugh Owen - Housing & Community Law Service Manager 234748
Jen Henwood – Immigration Legal Service Manager 234755
Julia Harris -Office Manager

Quality Assurance

Specialist Quality Mark in Housing and Immigration

Disability Access Notes

Accommodation Service on Ground Floor and lift available to other Projects.

Other Information

Home visits available in urgent cases for those unable to come to the Advice Centre.

BHT		
First Base Day Centre		
<i>Address</i>	St Stephen's Hall Montpelier Place BRIGHTON BN1 3BF	ASN Member
<i>Tel.</i>	01273 326844	25-May-07
<i>Fax</i>	01273 230043	
<i>Email</i>	first.base@bht.org.uk	

Service Description

Practical and advice services for people who are homeless or in inadequate accommodation, including advice and information about accommodation, benefits, physical health, mental health, legal issues and budgetting.

Public Hours

Monday, Tuesday, Wednesday, Friday:
Open 10.00am - 2.30pm (staffed 9.15am - 5.15pm).
Thursday:
Closed (but staffed 9.15am - 5.15pm).
Saturday:
Closed.
Sunday:
Open 11.30am - 2.00pm (staffed 10.15am - 2.15pm).

Disability Access Notes

Ramped entrances, and all but one of the rooms are on one level.
Shower adapted to meet some disability needs. Adapted toilet.

Other Information

Breakfast and mid-day meal served at 12.00 noon.
On-site health workers.
Outreach service and floating support service.
On-site sessions for for people to access the mental health team for homeless people, the rough sleepers street services team and other professionals.
Information and support groups organised over a wide range of issues.

Brighton & Hove CAB		
Address	Hove Town Hall 1 Tisbury Road HOVE BN3 4AH	ASN Member
Tel.	0845 1203710	05-Jun-07
Fax	01273 609038	
Web Site	www.brightonhovocab.org.uk	

Public Hours

** GENERAL HELP ADVICE UNIT - Advice on any subject ***
Drop in service Monday - Friday 9.30 - 11.15am

Telephone advice Monday - Friday 9.30 -12pm and also 1pm to 3pm Mon, Wed
Thurs. Please ring 0845 120 3710.

(Interviews limited to 45 minutes)

* Drop in sessions as above.
Appointment sessions Mon-Thurs afternoons
Tuesday evenings appointment session (5pm-7.30pm) for people in full time work.

*** SPECIALIST ADVICE UNIT ***

All contactable on (01273) 733390 and delivered from Hove Town Hall premises,
unless otherwise stated.

* CLS Franchise in Welfare Benefits and Debt: (01273) 733390 ext 29
Appointments for clients with complex debt or benefits problems who are eligible
for legal aid. Representation at tribunal / court MAY be available.

* HIV / AIDS Advice Service: (01273) 733390 ext 25
Advice on any problem for people living with HIV / AIDS.

* Local Authority Money Advice Service: (01273) 223952
Money Advice service for people in receipt of the Local Housing Allowance or
Local Authority tenants with rent arrears delivered from benefit service and CAB
offices.

Financial Inclusion Fund Project (01273) 733390 ext 27
Money advice for Housing Association tenants.

Other Contact Information

Online Advice: www.adviceguide.org.uk

Quality Assurance

The General Help Advice Service has the Legal Services Commission Quality
Mark at the General Help level in all areas except clinical negligence.
The Specialist Advice Unit has the Specialist level Quality Mark in
Debt, Welfare Benefits and Employment.

Disability Access Notes

The London Road and Hove Town Hall offices have full disabled access.
Interpreters can be provided at both venues with three working days notice.

**Brighton & Hove City Council
Housing Advice & Tenancy Relations Service**

Address

Bartholomew House
Bartholomew Square
BRIGHTON
BN1 1JP

**ASN
Member**

Tel.

01273 293157

25-May-07

Fax

01273 293059

Email

housing.advice@brighton-hove.gov.uk

Web Site

www.brighton-hove.gov.uk

Service Description

We have a team of Advice & Assessment Officers who provide an initial phone and face-to-face assessment. Where corporate duties exist (such as Children Act or Homelessness duties) cases are referred into the three teams. Where no corporate duty exists the Advice & Assessment Officers will provide relevant advice to help a customer resolve their housing problem.

We have specialist advisors working in the area of private sector tenancies, tenancy relations and enforcement around Protection for Eviction Act. In addition we have three teams working in the area of homelessness prevention where the emphasis is on advising and assisting customers in sustaining their existing accommodation or finding alternatives in the private sector. These teams reflect the three areas of specialism which have developed: 1. Vulnerable Adults (hospital discharge, physical & mental health) 2. Crisis Intervention (domestic violence/other violence etc) and 3. Young People/Families.

Public Hours

All contact with the service should initially be made by customers or the public on 01273 293111 or this email address or at the City Direct Centre in Bartholomew Square (9am - 4.30pm Monday Tuesday Thursday and Friday - Wednesday it's 1pm - 4.30pm only).

Other Contact Information

Incidents of harassment and unlawful eviction which occur outside office hours - contact the Police.

Quality Assurance

Community Legal Service Quality Mark at the Specialist level in Housing Law.

Disability Access Notes

Wheelchair access to Brighton City Direct Centre and Hove City Direct Centre.

Brighton & Hove City Council Independent Living (Housing) Service

Address
Room 217
Hove Town Hall
Norton Road
HOVE
BN3 3BQ

Tel. 01273 292404
Text Phone 01273 293293
Fax 01273 292452
Email thurs & fri only

04-Jul-07

Service Description

A number of services related to maintaining the home environment, appropriate to the needs of any Brighton & Hove resident. These include adaptations, home safety & security, and energy efficiency / fuel poverty.

Public Hours

City Direct Office: 8.45am - 4.30pm, Monday - Friday.

Other Contact Information

Adaptations Service: 293365 or 292420 (minicom 293293).
Occupational Therapists: 292443.
Energy Efficiency: Freephone 0800 107 4100 (CLIMATE Ltd), or 293144 for general enquiries.
Adaptations Home Improvement Officer: 293292 (private sector / RSL only).

Disability Access Notes

Access by email, telephone, minicom, or through City Direct Office, Hove Town Hall.

Brighton & Hove City Council Private Sector Housing Service

Address
Hove Town Hall
Norton Road
HOVE
BN3 3BQ

ASN
Member

Tel. 01273 293156
Fax 01273 292452
Email psh@brighton-hove.gov.uk
Web Site www.brighton-hove.gov.uk

25-May-07

Service Description

Advice, assistance and enforcement of standards in private sector housing, and financial assistance for home improvements.

Public Hours

City Direct Office: 8.45am - 4.30pm, Monday - Friday.

Other Contact Information

Housing Standards (private sector only): 293156
Private Sector Home Improvement Assistance: 293164

Disability Access Notes

Access by email, telephone, minicom, or through City Direct Office, Hove Town Hall

Brighton & Hove City Council Trading Standards

Address	Bartholomew House Bartholomew Square BRIGHTON BN1 1JP	ASN Member
Tel.	01273 292522	25-May-07
Fax	01273 292524	
Email	trading.standards@brighton-hove.gov.uk	
Web Site	www.brighton-hove.gov.uk/tradingstandards	

Service Description

Regulatory service, enforcing a range of consumer protection legislation, as well as providing a consumer advice service offering free and impartial advice on consumer rights both pre and post purchase.

Public Hours

Consumer Advice Line:
9.00am - 5.00pm, Mon to Friday.

Other Contact Information

Although, where possible, we will see callers who drop in, it is best to telephone and make an appointment to see an advisor.

Quality Assurance

Legal Services Commission quality mark at general level in the consumer category.

Disability Access Notes

Wheelchair access to City Direct Office

Brighton & Hove TUC Unemployed Workers Centre

Address	4 Crestway Parade The Crestway Hollingdean BRIGHTON BN1 7BL	ASN Member
Tel.	01273 540717	25-May-07
Fax	01273 540797	
Email	brightonunemployedcentre2000@yahoo.co.uk	

Service Description

Welfare Rights and Employment Rights advice. Also a limited representation service.
Drop in session at the Cowley Club on Fridays 4-6 London Road

Public Hours

10.00am - 5.00pm, Monday - Friday
Drop-in at The Cowley Club on Fridays 4 - 6

Disability Access Notes

No specific disability adaptations to premises.

Other Information

Main area of advice is social security, especially habitual residence and employment rights.
Help with form filling is given.

Brighton Body Positive		
Address	113 Queens Road BRIGHTON	ASN Member
Tel.	01273 234034	05-Jun-07

Service Description

Information and Support for HIV+ people and those affected by HIV. Services include: complementary therapies; counselling; one-to-one information and support work; training; benefits advice; and support groups.

Public Hours

Monday - Friday, 9.30am - 5.30pm (some complementary therapies in the evening).

Disability Access Notes

Not wheelchair accessible.

Brighton Unemployed Centre Families Project		
Address	Prior House 6 Tilbury Place BRIGHTON BN2 0GY	ASN Member
Tel.	01273 676171	03-Oct-07
Fax	01273 676471	
Email	welfarerights@bucfp.org	
Web Site	welfarerights@bucfp.org	

Service Description

Independent advice and information in an informal setting, including form-filling, representation and advocacy.

Access to practical help.

Public Hours

10.30am - 1.00pm and 2.00pm - 4.00pm, Monday to Thursday.
2.00pm - 4.00pm, Friday.

Other Contact Information

The advice line (01273 676171) has a 24 hours confidential answertaking facility.

Quality Assurance

Member of AdviceUK.

Disability Access Notes

The office is up 12 stairs.
Alternative accessible venues can be arranged for service users who have mobility or access problems.

Other Information

Limited home visiting capacity.

Brighton Womens Centre		
Address	72 High St Kemptown BRIGHTON BN2 1RP	ASN Member
Tel.	01273 689036	29-May-07
Email	info@womenscentre.org.uk	

Brighton, Hove & District Leaseholders Association		
Address	c/o Cornerstone Community Centre Church Road HOVE BN3 2FL	25-May-07
Tel.	01273 705432	
Fax	01273 735101	
Email	info@leaseadvice.org	
Web Site	www.leaseadvice.org	

Service Description

Information, advice and guidance for leaseholders.

Public Hours

Tuesday, 3.15pm - 5.15pm Drop-In at the Cornerstone.

Quality Assurance

BarDirect licence from the Bar Council.

Disability Access Notes

The Cornerstone has full disability access.

Other Information

Established since 1988.
Solicitors' surgery last Saturday of the month, 10.00am - 12.00am Drop-In at the Cornerstone.
Also publish 'A Practical Guide for Leaseholders' and a video 'Escaping the Leasehold Trap'.

CRI - Brighton & Hove

Address	11, St Georges Place BRIGHTON BN1 4GB	25-May-07
Tel.	01273 607575 (simon's direct line: 668855)	
Fax	01273 607576	
Web Site	www.addaction.org.uk	

Service Description

Service is free to substance misusers.

- Open access
- Advice and information
- Needle exchange
- Needs assessment
- Structured day care
- Criminal justice programmes

Public Hours

Open Access:

10.00am - 12:15pm, Monday, Tuesday, Thursday

Needle exchange:

2.00pm - 5.00pm, Monday, Tuesday, Thursday

2.00pm - 7.00pm, Wednesday

10.00am - 1.00pm, Friday, Saturday

Telephone advice and information:

10.00am - 1.00pm and 2.00pm - 5.00pm, Monday, Tuesday, Thursday

2.00pm - 5.00pm, Wednesday

10.00am - 1.00pm, Friday

Other Contact Information

Support for friends and family of substance misusers - tel: 01273 668823

Quality Assurance

Investor in People

Disability Access Notes

No disability access

Ethnic Minorities Advice Project

Address	Ethnic Minorities Representatives Council (EMRC) 8 Caburn Road HOVE BN3 6EF	ASN Member
Tel.	01273 722438	25-May-07
Fax	01273 326051	

Service Description

EMRC / EMAP advises, helps and guides those who are unable to communicate in English and unable to understand the system.

Public Hours

We do not have an office to open to the public. We expect people to ring us first at our public phone and make an appointment with an appropriate person specialist in that particular field or inquiry.

Disability Access Notes

We do not have any specific disability access to any of our buildings.

Friends, Families & Travellers

Address

Community Base
113 Queens Road
BRIGHTON
BN1 3XG

**ASN
Member**

Tel.

01273 234777

06-Jun-07

Fax

01273 234778

Email

fft@gypsy-traveller.org

Web Site

www.gypsy-traveller.org

Service Description

We are a national organisation providing support, advice and representation to Travellers, both traditional and new.
Areas covered include: evictions, harrasment, sites, planning applications, employment, training, benefits, education, health, the police, legal representation, racial discrimination, etc.

Public Hours

10.00am - 5.30pm Monday
10.00am - 5.30pm Tuesday
10.00am - 5.30pm Thursday
10.00am - 5.30pm Friday

Other Contact Information

Our advice line is 01273 234777

Quality Assurance

We are working towards the Community Legal Service Quality Mark.
We are members of adviceUK.

Other Information

We welcome drop-in enquiries, as well as telephone, email and written queries.

Hangleton & Knoll Project		
Address	Hangleton Community Centre Harmsworth Crescent HOVE BN3 8BW	ASN Member
Tel.	01273 235052/821380 (youth work 01273 412126 (IT training),	25-May-07
Fax	01273 706469 (Community Development)	
Email	01273 411828 nicole.vann@hkproject.org.uk	

Service Description

Community Development in the Hangleton & Knoll Ward and Portslade, including help, advice and support for residents wishing to form interest groups in the Hangleton & Knoll area and for those wishing to volunteer or participate in the work of groups such as The Knoll Community Association or Community Action.

Services include detached youth work, drop-in sessions, group work, support in forming interest groups, sexual health advice including free pregnancy testing and specific and general information, advice, support & signposting to other agencies where appropriate.

Informal IT drop-ins Wednesday mornings at St. Richards Church and Community Centre, Portslade.

Regular IT courses run throughout the year at St. Richards.

Young peoples' IT drop-in and family day events are advertised locally

Public Hours

Monday - Friday, 9.00am - 5.00pm and some weekends.

Other Contact Information

St Richards Church and Community Centre tel: 01273 414483.

Hangleton Community Centre tel: 292962.

821380 (youth work), 412126 (IT training), 706469 (Community Development)

Disability Access Notes

Stair lift to first floor office.

Knoll Advice Centre		
Address	St Richard's Community Centre Egmont Road HOVE BN3 7FP	ASN Member
Tel.	01273 410838	16-May-05

Service Description

Advice given on most problems, including welfare benefits, housing repairs and debt. We will fill in forms, write letters and make phone calls.

Public Hours

Every Monday except bank holidays, 10.00am - 1.00pm.

Disability Access Notes

Full disability access.

Other Information

Fully confidential drop-in service. We will refer clients on to other agencies if we cannot help.

Sexual Health drop in sessions at Hove Polyclinic 2:30-5pm on Thursdays

Migrant Helpline		
Address	11/12 Pool Valley BRIGHTON BN1 1NJ	ASN Member
Tel.	01273 723223	25-May-07
Fax	01273 723227	
Web Site	www.migranthehelpline.org.uk	

Service Description

Support and advice available for asylum seekers and refugees living in or around Brighton and Hove.

Public Hours

Drop In service available Tuesday and Friday 10.30am to 12.30pm
Outside of these times please call 01424 717011

Quality Assurance

Community Legal Service Quality Mark and OISC base level 1.

Disability Access Notes

Steep flight of stairs to office.

Other Information

Money Advice & Community Support Service

Address

24 Old Steine
BRIGHTON
BN1 1EL

**ASN
Member**

Tel.

01273 664000 (advice line 664040)

25-May-07

Fax

01273 664001

Email

jackie.grigg@macss.org.uk

Web Site

www.macss.org.uk

Service Description

MACS provides a high quality, confidential and impartial service to help people manage their money successfully.

The service is available to residents of Sussex and provides practical help including cash handling, welfare benefits and debt advice work.

Public Hours

MACS provides a high quality, confidential and impartial service to help people manage their money successfully.

The service is available to residents of Sussex and provides practical help including cash handling, welfare benefits and debt advice work.

Telephone advice line 01273 664040

Telephone advice:

10.00am - 1.00pm Thursday

Office hours:

9.00am - 5.00pm, Monday - Friday.

Other Contact Information

Telephone advice line 664040

Quality Assurance

Community Legal Service Quality Mark.

Disability Access Notes

No minicom on advice line.

Other Information

Currently, casework can only be offered to people referred by Social Services.

Telephone advice is available to the public.

Refugee and Asylum Projects: 01273 66066. This is an advice line which is open to the public.

SCOPE

Address	Link Place (off Upper Hollingdean Road) BRIGHTON BN1 7GA	29-May-07
Tel.	01273 542803	
Fax	01273 330576	
Email	jobbroker@scope.org.uk	
Web Site	www.scope.org.uk	

Service Description

Scope's Jobbroker Service assists people with disabilities and/or health issues who wish to enter or re-enter work under the New Deal for Disabled People programme. Available to individuals who are in receipt of Incapacity Benefit, IS through incapacity, SDA, DLA or National Insurance contributions on the basis of sickness or disability.

Public Hours

9.00am - 5.00pm, Monday - Friday, by appointment only.

Other Contact Information

Manager: Jo Oyama

Other Information

Clients work with a dedicated Employment Adviser helping with confidence building, all aspects of Jobsearch, benefit advice, tax credits and job matching.

St. Lukes Advice Service

Address	64 Old Shoreham Road BRIGHTON BN1 5DD	ASN Member
Tel.	01273 549203	06-Jun-07
Fax	01273 549201	
Email	stlukesadvice@yahoo.co.uk	

Service Description

General advice service providing advice and assistance in an unhurried atmosphere. This covers debt, including negotiation with creditors, bankruptcy, welfare benefit forms including representation at Tribunal in DLA/AA/Incapacity Benefit cases and housing Benefit and council Tax queries. We have a solicitor with a practising certificate.

Public Hours

10.00 - 1.00 hours, Monday, Thursday and Friday at St Lukes Advice Service , 64 Old Shoreham Road, Brighton, BN1 5DD.
10.00am - 16.00 hours Wednesday at St Lukes Advice Service , 64 Old Shoreham Road, Brighton, BN1 5DD.
From the end of July we will be opening between 10.00-16.00 hours on a Monday.

Quality Assurance

Community Legal Service General Help Quality Mark.

Disability Access Notes

Limited access for wheelchair access upon prior knowledge.
No disabled toilets.

Stopover I & II

Address

7 Richmond Terrace
BRIGHTON
BN2 2SA

**ASN
Member**

Tel.

01273 603775

11-Jul-07

Fax

01273 603775

Email

stopover@impact-initiatives.org.uk

Service Description

Supported housing services for young women aged 16-21.
Stopover I is 6-9 months stay, Stopover II is up to 2 years stay.

Public Hours

Office hours: Monday - Friday, 9.00am - 5.00pm

Other Information

Also operate Stopover Outreach (725340) and Mentoring (324777) Services.

**Sussex Careers Ltd
Brighton & Hove Connexions Careers Centre**

Address Frederick House
42 Frederick Place
BRIGHTON
BN1 4EA

Tel. 01273 827400
Fax 01273 827407
Email brighton@sussexcareers.com
Web Site www.sussexcareers.co.uk

25-May-07

Service Description

A partner in the Connexions service which provides information; advice; guidance; and support for young people aged 13 - 19. Specialist help provided on careers; education; training; and employment. Information on issues which affect young people and referral to other Connexions agencies as appropriate.

For those aged 20 and over: information is available covering career and education routes. Advice is available to clients who have yet to achieve a level 2 qualification. A range of personal and professional development courses are delivered (see other information).

Public Hours

Monday to Thursday 10.00am – 4.30pm
Friday 10.00am – 4.00pm

Quality Assurance

Sussex Careers holds the 'Investors in People' award and uses the European Foundation for Quality Management model approach. We also operate in accordance with the Guidance Council's Code of Principles.

Other Information

The personal development courses are free and cover such areas as:

- * Understanding Assertiveness
- * CV Preparation and Interview Skills
- * Introduction to Information Technology
- * Exploring Self-employment

The professional development courses cost £25 and cover such areas as:

- * Giving Advice
- * Managing and Developing People
- * Project Management
- * Mentoring

Sussex Deaf Association

Address Brighton Deaf Centre
Carlton Hill
BRIGHTON
BN2 0GW

Tel. 01273 671899
Text Phone 01273 671899
Fax 01273 625283
Email info@sussexdeaf.co.uk
Web Site www.sussexdeaf.co.uk

29-May-07

Service Description

Welfare and social facilities for Deaf and Deafblind people.

Public Hours

9.30am - 4.30pm, Monday - Friday.

Other Contact Information

SMS phone texting to 07958 655117.

Quality Assurance

Legal services Commission Quality Mark at general help level.

Disability Access Notes

Entry access is good. Limited disabled toilets (in planning).

Other Information

Drop-in day Thursday, 10.00am - 1.00pm and 2.15pm - 5.00pm.

The Student Advice Centre University of Sussex Students' Union

Address	Falmer House Falmer BRIGHTON BN1 9QF	ASN Member
Tel.	01273 877038	06-Jun-07
Fax	01273 873501	
Email	advice@ussu.sussex.ac.uk	
Web Site	www.ussu.info/advice	

Service Description

An independent, confidential and impartial information and advice service for University of Sussex students and prospective students.

Public Hours

We normally run drop-ins every day during term-time. Appointments can be made outside these times and during the University vacations. Please telephone us, email us or visit our website for details of opening times.

Disability Access Notes

Falmer House has a lift and disabled toilets.

Other Information

The website (www.ussu.info/advice) has a wide range of comprehensive information and clients are encouraged to use the site as their first point of contact for the centre if they have internet access.

Victim Support Hove, Portslade & Shoreham

Address	10b Station Rd PORTSLADE BN41 1GA	29-May-07
Tel.	01273 439942	
Fax	01273 439298	

Service Description

Victim Support offers emotional support and practical advice to victims of crime.

Public Hours

Monday - Friday, 9.30am - 1.30pm.

Disability Access Notes

Disabled access to office.

Womens Refuge Project

Address	PO Box 889 BRIGHTON BN2 1GH	ASN Member
Tel. Fax	Agency only 01273 622828, Service Users 01273 622822 01273 622706	12-May-05

Service Description

Advice & advocacy service for women and children affected by domestic violence, and young gay men under 18.

Public Hours

9.00am - 5.00pm, Monday - Friday.

Other Contact Information

All referrals should come via the helpline number 622822.

Disability Access Notes

No wheelchair access.

Workability Brighton & Hove

Address	4th Floor, Hanover House 118 Queens Road BRIGHTON BN1 3XG	25-May-07
Tel.	01273 - 324343	
Text Phone	01273 - 324343	
Fax	01273 - 327722	
Email	workability.brighton.hove@impact-initiatives.org.uk	
Web Site	www.impact-initiatives.org.uk	

Service Description

Workability provides specialist vocational support for people with mental health needs or physical/sensory disabilities, helping people to achieve their goals in education, training and employment.

Public Hours

Monday - Friday, 9.00am - 5.00pm, by appointment only

Other Contact Information

Team Leader: Jo Whitehead

Quality Assurance

Guidance Accreditation Board.
PQASSO.
Working towards Matrix and Adult Learning Inspectorate accreditation.

Disability Access Notes

Fully accessible premises

YAC		
Address	Hove YMCA 65 Blatchington Road HOVE BN3 3YJ	
Tel.	01273 889292	06-Jun-07
Email	yacservices@hoveymca.org.uk	

Service Description

The Youth Advice Centre (YAC) at 65 Blatchington Road, Hove is part of Hove YMCA and offers various services for 13 to 25 year olds including:

Education/Employment/Training – advice and support for job searching and career planning.

Sexual health - advice and support, pregnancy and Chlamydia tests, condoms, emergency contraception and relationships. A nurse is available on Tuesdays from 3 – 5pm.

Support for young men and young fathers – sexual health, parenting and relationships.

Emotional health and wellbeing – listening support, counselling, advocacy, family mediation and schools counselling.

Public Hours

YAC can be contacted on 01273 889292 or attend our drop-ins which run Monday to Friday from 3 – 6pm

Housing advice is also available from our office at 58 West Street in Brighton. They can be contacted on 01273 828828 or through their drop-ins which are Monday to Friday from 1 – 5pm.

Under 18's Housing Advice drop-ins run Monday, Tuesday, Thursday and Friday from 9.30am to 12.30.

Other Contact Information

YAC is a part of Hove YMCA - 01273 731724.

Quality Assurance

MATRIX accredited.

Disability Access Notes

Wheelchair accessible via ramp. Signer can be arranged for hearing impaired young people seeking advice.

Other Information

Fully confidential service for young people.
We actively support & sign-post clients to other organisations where appropriate.